



State of Illinois
Illinois Commerce Commission
Customer Credits for Telecommunications Carriers
Code Part 732.30
Quarterly Filing

AT&T Communications of Illinois, Inc.
for quarter ending June 30, 2005

Out of Service More Than 24 Hours	April	June	June	Totals
A. Total dollar amount of all customer credits paid	\$13,852.50	\$9,843.00	\$18,801.00	\$42,496.50
B. Number of credits issued for repairs - 24 - 48 hours	771	292	700	1,763
C. Number of credits issued for repairs - 48 - 72 hours	384	485	298	1,167
D. Number of credits issued for repairs - 72 - 96 hours	221	189	233	643
E. Number of credits issued for repairs - 96 - 120 hours	122	104	127	353
F. Number of credits issued for repairs > 120 hours	155	147	295	597
G. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0
H. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

Failure to Install Basic Local Exchange Service	April	June	June	Totals
A. Total dollar amount of all customer credits paid	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of installations after 5 business days	0	0	0	0
C. Number of installations after 10 business days	0	0	0	0
D. Number of installations after 11 business days	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0
F. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

Missed Appointments	April	June	June	Totals
A. Total dollar amount of all customer credits paid	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of customers receiving credits	0	0	0	0
C. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0

Comments

Item J - Not able to report

Under performance Data - code Part 730: Items C and D reflect AT&T Business.

AT&T Consumer numbers are as follows:

Item C: April: 102; May: 50; June: 152